

P E N N S Y L V A N I A
ATTORNEY GENERAL

TOM CORBETT



**CONTRACTOR REGISTRATION
INFORMATION**

P E N N S Y L V A N I A

**HOME
IMPROVEMENT**

CONSUMER PROTECTION ACT 132

What is the Home Improvement Consumer Protection Act?

- The law affords protections for consumers who hire contractors to perform home improvements on their residential properties.
- The law requires written contracts between the contractor and consumer when the total cash price of all work agreed upon exceeds \$500.
- The law provides criminal penalties for home improvement fraud and civil penalties for violations of the act.
- The law is effective July 1, 2009.

Who must register?

- Contractors who perform home improvements in Pennsylvania for which the total cash value of the contractor's home improvements is \$5,000 or more per year.
- Contractors must register with the Office of Attorney General and pay a non-refundable application fee of \$50 renewable every two years.

How can I register as a home improvement contractor?

- Contractors are required to be registered by July 1, 2009.
- The Home Improvement Contractor Application is available on the Attorney General's website www.attorneygeneral.gov.
- **Contractors are encouraged to register online for faster processing of the application.**
- Paper applications will be accepted and should be mailed to:
Office of Attorney General
15th Floor, Strawberry Square
Harrisburg, PA 17120
ATTN: Home Improvement Contractors Registration

What should I expect after I register?

- Upon submission of a completed application that has been approved by the Office of Attorney General, a contractor will receive a certificate and wallet card with a registration number.
- A contractor shall include his/her registration number in all advertisements, contracts, estimates and proposals with consumers in the Commonwealth.
- Consumers will be encouraged to contact the Bureau of Consumer Protection by visiting www.attorneygeneral.gov or by calling a toll free phone number to check the status of the registration of a contractor.

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Where can I obtain further information about the law and registration?

- Along with the application for registration and instructions, the Home Improvement Consumer Protection Act and a list of Frequently Asked Questions can be viewed on the website www.attorneygeneral.gov.
- The information will also be made available upon written request or by calling the Bureau of Consumer Protection at 717-772-2425.
- In order to comply with the provisions of the law, contractors are encouraged to read the law carefully.
- If you are a member of a professional contractors' organization, you may want to contact them for assistance.



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Strawberry Square
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